Subject:

DelDOT Continues Implementation of Business Improvements

Effective Date:

July 24, 2020

Notice

DelDOT Continues Implementation of Business Process Improvements

In its ongoing effort to streamline processes, the Delaware Department of Transportation (DelDOT) announces further changes to support growing businesses around the state.

The Department's new Small Commercial Entrance process will save time and costs for eligible small businesses by utilizing an approved entrance plan template that will not require the business to pay for a private entrance design to be submitted to DelDOT for review and approval. Roughly 30 percent of small commercial entrance plans submitted in 2019 would qualify for this new review process from utilizing an approved entrance plan template. This new Small Commercial Entrance process will be on a 15 days review cycle to help small businesses move forward with their plans as quickly as possible.

Additionally, an expedited review and approval process will be enacted before the end of summer. DelDOT has added three new positions in its Planning Division to help guide businesses identified with significant economic impact, through the Record and Entrance review and approval process from beginning to end to ensure these projects are reviewed, modified as needed, and approved as quickly as possible.

"Since taking office, I have talked to Delawareans about our commitment to operating our state government as efficiently and effectively as possible, and to supporting small businesses," said Governor Carney. "These process improvements are additional steps that we've taken to support small businesses and to promote economic development in Delaware. Thank you to DelDOT for their ongoing effort to make their processes more responsive and customer-friendly."

Secretary of Transportation Jennifer Cohan added, "Promoting economic development and securing jobs is more important than ever and this is another effort to do just that. I'm proud of the ongoing work by our Division of Planning to take a comprehensive look at how we move proposals

through our process and finding innovative ways to be more efficient, time sensitive, and responsive."

Other recently enacted changes include the creation of the <u>Transportation Infrastructure</u> <u>Investment Fund</u>, <u>shortening development plan review time to a maximum of 31 days</u>, and <u>expediting small business and redevelopment plans with a goal of granting approval within three weeks of submission</u>.

More information on the <u>Small Commercial Entrance</u> process can be found on our <u>Development Coordination</u> website and the full article on <u>DelDOT's Website</u>.

If you have any questions, please feel free to contact the Development Coordination Section at 302.760.2266.